



## Hey with Zion Primary School

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**Headteacher** Mrs S Machin

Dear Parents and Carers,

Thank you to everyone who took the time to complete our recent parent survey. We are genuinely grateful for your feedback, and I am delighted to share just how positive the overall picture is.

It is wonderful to see such strong agreement that children at Hey with Zion are happy, feel safe, feel that they belong, and are achieving well. Parents told us they have confidence in the care we give, the support for learning, and the high expectations we set for all pupils. Feedback around wellbeing, safety, learning and opportunities such as clubs and activities was particularly encouraging and reflects the commitment and care shown by our staff every day.

We were also pleased to see that most parents feel the school communicates well and that concerns are listened to and supported. Your confidence in our behaviour standards and the strong sense of community at Hey with Zion is something we are very proud of.

The survey also highlighted an important point around bullying. While only a small proportion of parents reported concerns, responses showed that many families selected 'not applicable', which suggests either that bullying incidents are uncommon or that when issues do arise, parents are not always confident or clear about how they are addressed. We take this feedback seriously and want to reassure you that bullying is not tolerated at Hey with Zion. We will be working to make our procedures, responses, and follow-up even clearer so that families feel fully reassured should concerns ever arise.

As always, the survey has also helped us identify where we can do even better. Some parents would like clearer information about SEND support, behaviour procedures, and the wider personal development opportunities available to children. There was also feedback showing that many families would welcome clearer, more accessible information about the role and benefits of Epworth Education Trust. These are areas we are already working on and will continue to develop, keeping you updated along the way.

Overall, your responses tell us that parents and carers trust us, feel reassured about their children's happiness and safety, and recognise the hard work of our staff. Thank you for your continued support and partnership – it really does make a difference.

If you would like to discuss the survey findings further, or have any questions or ideas, please do not hesitate to get in touch.

With very best wishes,

**Mrs Sara Machin**  
Headteacher



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the best  
we can



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