

ChatHealth is confidential text messaging service for parents of Children and Young People aged 5-19. It provides a safe way for parents to anonymously contact a school nurse.

These messages are then sent to a secure website and are read by a School Nurse who can then start a text conversation to offer appropriate support and advice.



The poster features the ChatHealth Oldham logo in the top left, with logos for NHS, Northern Care Alliance, and Oldham Council in the top right. A central purple speech bubble contains the text 'NEED ADVICE ABOUT YOUR 5-19 YEAR OLD?'. Below this, it says 'TEXT YOUR SCHOOL NURSE ANONYMOUSLY ON 07507 330499'. The bottom section lists various topics: Nutrition, Sexual Health, Gender Identity, Emotional Wellbeing, Keeping Safe & Healthy, Bedwetting, Sleep, Bullying, and Behaviour. The background includes a photograph of a young person's face.

ChatHealth works by messages being sent to a dedicated phone number. These messages are then sent to a secure website and are read by a School Nurse who can then start a text conversation to offer appropriate support and advice.

The text messaging service is available 9am – 5pm Monday to Friday, ChatHealth is not an Emergency Service. The text number for Oldham's 5 - 19-year-olds Parent's Service is:

07507 330499